



CTS NO.

REGIONAL NO.

CATEG. CODE:

Revised: January 2003

LISA MADIGAN
ILLINOIS ATTORNEY GENERAL

CONSUMER COMPLAINT FORM

1. Please be sure to complain to the company or individual before filing.
2. Please type or print clearly in dark ink.
3. Incomplete or unclear forms will be returned to you.
4. Make sure you enclose copies of important papers concerning your transaction.

CONSUMER:

Your Name		Senior Citizen?	Day Tel.
JOHN H. HOLDMAN		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	708-333-5828
Street Address		Night Tel.	
137 East 159th. Place			
City/Town	State	Zip	
SOUTH HOLLAND	ILLINOIS	60473	

COMPLAINT:

Name of Seller or Provider of Services			Name of Other Seller or Provider of Services		
COMMONWEALTH EDISON					
Street Address			Street Address		
*** 1919 SWIFT DRIVE					
City/Town			City/Town		
OAK BROOK, IL 60521					
State	Zip	Telephone	State	Zip	Telephone
		1-800-334-7661			
Date of Transaction		Cost of Product	How Paid		
VARIOUS		\$9.75 Monthly	Energy Bill		
Did you sign a contract?					
xx <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Where? ILLINOIS Date 8-1-02					
Was product or service advertised?					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Where SOLICITED Date July 20, 02					
Type of Complaint - e.g. car, mail order, etc. (Use reverse to provide details):					
Disability Insurance					
Have you complained to the company or the individual?					
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No How? <input checked="" type="checkbox"/> By Mail <input checked="" type="checkbox"/> By Telephone <input type="checkbox"/> In Person Date May 2002					
Person Contacted			Job Title		
Nature of Response				Date of Response	
Has matter been submitted to another agency or attorney? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If yes, give name and address:					
Illinois Commerce Commission 527 East Capitol Ave. Springfield, IL 62701					
Is court action pending?					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No					

FILL OUT IF COMPLAINT IS ABOUT A MOTOR VEHICLE OR APPLIANCE:				
Make		Model		Year
VIN or Serial Number				
Purchased	Sold	Warranty Expiration Date		Purchase Date
<input type="checkbox"/> New <input type="checkbox"/> Used	<input type="checkbox"/> With Warranty <input type="checkbox"/> As Is			Mileage

MISCELLANEOUS:
Briefly describe your complaint:
July 2003 I purchased a disability insurance policy thru COMED.
November 2002 I was in an accident, when I found that I was not
eligible for benefits from the policy, I cancelled it effective
December 1, 02. There should have only been one premium per month
however, COMED applied 2, 3, and 4 premiums per month to my energy
bill. during and after cancellation of said insurance.
Inclosed is documentation of same.
What form of relief are you seeking? (e.g. exchange, repair, money back, etc.)
REFUND IN AMOUNT OF \$155.52 as all bill amounts have been paid
to prevent disconnection of service.
Also find copy of deposit reciept, which COMED said I have not paid.
Who referred you to this office?

READ THE FOLLOWING BEFORE SIGNING BELOW:

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, cancelled checks – front and back, correspondence, etc.). **DO NOT SEND ORIGINALS.**

In order to resolve your complaint we may send a copy of this form to the person or firm you are complaining about.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

Signature: _____

Date: _____

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

RETURN TO: Lisa Madigan, Attorney General
Consumer Protection Division
100 West Randolph Street
Chicago, Illinois 60601
(312) 814-3000



Printed on Recycled Paper





002999

1919 SWIFT DR
OAK BROOK, IL 60521

Account Number: 0038081006
August 18, 1999

JOHN HOLDMAN
137 E 159TH PL
S HOLLAND, IL 60473

Dear Customer:

This deposit receipt has been issued to replace previously issued deposit receipts. Since it is important that your name and address be correct, please be sure to bring any errors or changes to our attention. If you have any questions, please call us at 1-800-Edison-1 (1-800-334-7661).

This receipt for deposit to secure payment of your final electric service bill is void when deposit is applied on the final bill or refunded. The deposit is not transferable to another person and will be applied to your unpaid final bill or will be refunded when your credit is established to the utility's satisfaction. Any credit balance remaining after payment of bills incurred to date service is discontinued will be payable to you without notice or demand. Interest at a rate determined by the Illinois Commerce Commission will be credited to your account annually. When service is discontinued, interest will be calculated from the date the deposit was received (if less than one year) or last date interest was applied to the account.

ComEd

Commonwealth Edison
1919 SWIFT DR
OAK BROOK, IL 60521

Account Number: 0038081006
August 18, 1999

\$86.66

JOHN HOLDMAN
137 E 159TH PL
SOUTH HOLLAND, IL 60473

The Sum of
• Eighty Six
• and 66/100 Dollars

Deposit # 401609307

ELECTRIC SERVICE DEPOSIT RECEIPT
SAVE THIS RECEIPT

For More
Information

If you have any questions about your electric service, rates or this notice, phone
1-800-Edison-1 (1-800-334-7661).

Total amount past due:

\$29.16

Charges past due

Possibly the bill issued previously went astray. This copy is for your convenience.

Business

Product

Issue Date

Account Number

Service Location

Name

JOHN HOLDMAN

137 E 159TH PL SOUTH HOLLAND IL 60473

00380-81006

Jan 8, 2003

Reminder



00380 8100 60003 0213

When paying in person, please bring the entire bill.

Return this portion with your check made payable to ComEd. Please write your account number on your check.

003808100600000291630210029163

Chicago, IL 60668-0001

Bill Payment Center

Commonwealth Edison



S HOLLAND, IL 60473

137 E 159TH PL

JOHN HOLDMAN

** C016



001146

Please pay this

amount by Jan 21, 2003

\$29.16

Payment Amount

0038081006

Account Number

Payment Receipt Stamp



00380 8100 60003 0213

011333

00380 8100 60002 3127

**C016

JOHN HOLDMAN
137 E 159TH PL
S HOLLAND, IL 60473

Account Number

Payment Receipt Stamp

0038081006

Payment Amount

Please pay this
amount by 11/08/2002 **\$155.32**

ComEd
Bill Payment Center
Chicago IL 60668-0001

00000045250000008929

003808100600001553223120155327

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1

Name JOHN HOLDMAN
Service Location 137 E 159TH PL, SOUTH HOLLAND
Phone Number 708-333-5828
Account Number 0038081006
Issue Date 10/17/2002

00380 8100 60002 3127

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
	10/17	999682602	General Service	Tot kWh	7017 ACT	7428 ACT	411	1	411

Current Period

Res Gen Service - Single		Service from 09/18/2002 to 10/17/2002 - 29 Days	
Customer charge			\$7.58
Energy charge	400 kWh X	\$.08275	33.10
Energy charge	11 kWh X	\$.06208	0.68
Decommissioning adjustment	411 kWh X	0.00087	0.36
Instrument Funding Charge Credit	411 kWh X	-0.00567	-2.33
Instrument Funding Charge Debit	411 kWh X	0.00567	2.33
Franchise cost	\$41.72 X	.58832%	0.25
State tax			1.36
Municipal tax			1.92
Total current charges			\$45.25

Other Charges

Charges from previous bill	\$89.29
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Late payment charge - electric	\$1.34
Total other charges	\$110.07
Total amount due	\$155.32

See and pay your bill online. Electronic billing is a fast, secure and convenient way to pay your ComEd bill - and best of all, it's free! Enroll online by visiting our web site at www.exeloncorp.com/ceco/ebill or sign up for ComEd billing through your favorite online bill payment service.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

012495



**C016

JOHN HOLDMAN
137 E 159TH PL
S HOLLAND, IL 60473



ComEd
Bill Payment Center
Chicago IL 60668-0001

Questions or service problems? Please call

1-800-Edison-1 (1-800-334-7661)

00380 8100 60002 3408



Account Number
0038081006

Payment Receipt Stamp

Payment Amount

Please pay this
amount by 12/06/2002 **\$215.30**

00000048220000013454

003808100600002153023400215300

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1

Name JOHN HOLDMAN
Service Location 137 E 159TH PL, SOUTH HOLLAND
Phone Number 708-333-5828
Account Number 0038081006
Issue Date 11/14/2002

00380 8100 60002 3408



Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
	11/14	999682602	General Service	Tot kWh	7428 ACT	7881 ACT	453	1	453

Current Period	Res Gen Service - Single	Service from 10/17/2002 to 11/14/2002 - 28 Days
	Customer charge	\$7.58
	Energy charge 400 kWh X	\$33.10
	Energy charge 53 kWh X	\$3.29
	Decommissioning adjustment 453 kWh X	\$0.39
	Instrument Funding Charge Credit 453 kWh X	-\$2.57
	Instrument Funding Charge Debit 453 kWh X	\$2.57
	Franchise cost \$44.36 X	\$0.26
	State tax	\$1.49
	Municipal tax	\$2.11
	Total current charges	\$48.22

Other Charges

Charges from previous bill	\$134.54
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Late payment charge - electric	\$3.38
Total other charges	\$167.08
Total amount due	\$215.30

At ComEd, we are committed to providing our customers with the highest level of service possible. One way we're working to do that is in our Customer Call Center. See this month's issue of ENERGY@HOME to learn how we're combining the latest technology with personal service to better meet your needs.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

ComEd

An Exelon Company

www.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

3

Page 1

When paying in person, please bring the entire bill.

Name JOHN HOLDMAN
Service Location 137 E 159TH PL, SOUTH HOLLAND
Phone Number 708-333-5828
Account Number 0038081006
Issue Date 12/17/2002

00380 8100 60003 0080



Pa- 2/4/03
CR #1003

Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usage
	Date	Number	Type	Type	Previous	Present			
	12/17	999682602	General Service	Tot kWh	7881 ACT	8653 ACT	772	1	772

Current Period	Res Gen Service - Single		Service from 11/14/2002 to 12/17/2002 - 33 Days	
	Customer charge			\$7.58
	Energy charge	400 kWh X	\$.08275	33.10
	Energy charge	372 kWh X	\$.06208	23.09
	Decommissioning adjustment	772 kWh X	0.00087	0.67
	Instrument Funding Charge Credit	772 kWh X	-0.00567	-4.38
	Instrument Funding Charge Debit	772 kWh X	0.00567	4.38
	Franchise cost	\$64.44 X	.58832%	0.38
	State tax			2.55
	Municipal tax			3.60
Total current charges			\$70.97	

Other Charges

Thank you for your payment of	\$135.88	
Charges from previous bill		\$48.22
Payment Power Ins. Premium - Joint		\$9.72
Payment Power Ins. Premium - Joint		\$9.72
Payment Power Ins. Premium - Joint		\$9.72
Payment Power Ins. Premium - Joint		\$9.72
Late payment charge - electric		\$2.79
Total other charges		\$89.89
Total amount due		\$160.86

On behalf of all our employees, ComEd wishes you and your family a joyous and safe holiday season and a happy New Year. Be sure to read the enclosed Energy@Home newsletter for more on our commitment to delivering reliable service during the winter months ahead.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

ComEd
An Exelon Company

www.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)
Customer Service: 1-800-Edison-1 (1-800-334-7661)

012647

Questions or service problems? Please call
1-800-Edison-1 (1-800-334-7661)

00380 8100 60003 0445

 **C016

JOHN HOLDMAN
 137 E 159TH PL
 S HOLLAND, IL 60473

Account Number
0038081006

Payment Receipt Stamp

Payment Amount

Please pay this
 amount by 02/13/2003 **\$238.69**

00000085730000011919

ComEd
 8111 Payment Center
 Chicago IL 60668-0001

003808100600002386930440238697

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1

Name JOHN HOLDMAN
 Service Location 137 E 159TH PL, SOUTH HOLLAND
 Phone Number 708-333-5828
 Account Number 0038081006
 Issue Date 01/22/2003

00380 8100 60003 0445

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
01/22 999682602 General Service				Tot kWh	8653 ACT	9632 ACT	979	1	979

Current Period	Res Gen Service - Single	Service from 12/17/2002 to 01/22/2003 - 36 Days
	Customer charge	\$7.58
	Energy charge 400 kWh X	\$0.08275 33.10
	Energy charge 579 kWh X	\$0.06208 35.94
	Decommissioning adjustment 979 kWh X	0.00087 0.85
	Instrument Funding Charge Credit 979 kWh X	-0.00774 -7.58
	Instrument Funding Charge Debit 979 kWh X	0.00774 7.58
	Franchise cost \$77.47 X	.58832% 0.46
	State tax	3.23
	Municipal tax	4.57
	Total current charges	\$85.73

Other Charges

Charges from previous bill	\$119.19
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Late payment charge - electric	\$4.61
Total other charges	\$152.96
Total amount due	\$238.69

119.19

9.72

128.91

At ComEd, we're committed to providing services to help you save energy and money. ComEd's FREE online home energy audit offers a personalized report on how to reduce your energy usage and links to special lighting offers. This month's issue of ENERGY@HOME shows how just a few moments online could mean saving energy and money.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

ComEd

www.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

011232

Questions or service problems? Please call
1-800-Edison-1 (1-800-334-7661)

00380 8100 60003 0734

JOHN HOLDMAN
137 E 159TH PL
S HOLLAND, IL 60473

**C016

Account Number
0038081006

Payment Receipt Stamp

Payment Amount

Please pay this
amount by 03/14/2003 \$299.04ComEd
8111 Payment Center
Chicago IL 60668-0001

00000057210000020492

003808100600002990430730299044

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1
Name

JOHN HOLDMAN

00380 8100 60003 0734

Service Location 137 E 159TH PL, SOUTH HOLLAND

Phone Number 708-333-5828

Account Number 0038081006

Issue Date 02/20/2003

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Diff	Mult x	Usage
	02/20	999682602	General Service	Tot kWh	9632 ACT	211 ACT	579	1	579

Current Period

Res Gen Service - Single

Service from 01/22/2003 to 02/20/2003 - 29 Days

Customer charge

\$7.58

Energy charge

400 kWh X

\$.08275

33.10

Energy charge

179 kWh X

\$.06208

11.11

Decommissioning adjustment

579 kWh X

0.00087

0.50

Instrument Funding Charge Credit

579 kWh X

-0.00774

-4.48

Instrument Funding Charge Debit

579 kWh X

0.00774

4.48

Franchise cost

\$52.29 X

.58832%

0.31

State tax

1.91

Municipal tax

2.70

Total current charges

\$57.21

Other Charges

Charges from previous bill

\$204.92

Payment Power Ins. Premium - Joint

\$9.72

Payment Power Ins. Premium - Joint

\$9.72

Payment Power Ins. Premium - Joint

\$9.72

Late payment charge - electric

\$7.75

Total other charges

\$241.83

Total amount due

\$299.04

ComEd's FREE online Energy Audit has a new address
www.exeloncorp.com/programs/energyaudit. The Audit offers
a personalized report with easy ways for you to reduce
your energy usage and has links with special lighting
offers. Visit www.exeloncorp.com/programs/energyaudit
today.Omit previous balance if paid. Unpaid previous balances
are subject to late charges.ComEd
An Exelon companywww.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

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Page 1
Name

JOHN HOLDMAN

Service Location

137 E 159TH PL, SOUTH HOLLAND

Phone Number

708-333-5828

Account Number

0038081006

Issue Date

03/20/2003

When paying in person, please bring the entire bill.

00380 8100 60003 1013



CK 1049
4/9/03/9626

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Diff	Mult x	Usage
	03/20	999682602	General Service	Tot kWh	211 ACT	792 ACT	581	1	581

Current Period

Res Gen Service - Single

Service from 02/20/2003 to 03/20/2003 - 28 Days

Customer charge

\$7.58

Energy charge

400 kWh X

\$.08275

33.10

Energy charge

181 kWh X

\$.06208

11.24

Decommissioning adjustment

581 kWh X

0.00085

0.49

Instrument Funding Charge Credit

581 kWh X

-0.00774

-4.50

Instrument Funding Charge Debit

581 kWh X

0.00774

4.50

Franchise cost

\$52.41 X

.58832%

0.31

State tax

1.92

Municipal tax

2.71

Total current charges

\$57.35

Other Charges

Thank you for your payment of \$160.86

Charges from previous bill

\$105.88

Payment Power Ins. Premium - Joint

\$9.72

Payment Power Ins. Premium - Joint

\$9.72

Payment Power Ins. Premium - Joint

\$9.72

Late payment charge - electric

\$3.87

Total other charges

\$138.91

Total amount due

\$196.26

At ComEd, we're always working hard to keep your lights on. But with spring storms, outages can occur. Calling 1-800-Edison-1, our automated system, makes it easy to report an outage. And you can get estimated restoration times. More details are available in the Energy@Home March newsletter included with your electric bill.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

ComEd

www.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

012440

7

00380 8100 60003 1294



Account Number
0038081006

Payment Receipt Stamp

Payment Amount

Please pay this
amount by 05/09/2003 **\$250.28**

00000051510000016323

003808100600002502831290250288



**C016

JOHN HOLDMAN
137 E 159TH PL
SOUTH HOLLAND, IL 60473



ComEd
Bill Payment Center
Chicago IL 60668-0001

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1

Name JOHN HOLDMAN
Service Location 137 E 159TH PL, SOUTH HOLLAND
Phone Number 708-333-5828
Account Number 0038081006
Issue Date 04/17/2003

00380 8100 60003 1294



Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usage
	Date	Number	Type	Type	Previous	Present			
	04/17	999682602	General Service	Tot kWh	792 ACT	1291 ACT	499	1	499

Current Period	Res Gen Service - Single	Service from	to	Days
	Customer charge			
	Energy charge	400 kWh X	\$.08275	33.10
	Energy charge	99 kWh X	\$.06208	6.15
	Decommissioning adjustment	499 kWh X	0.00085	0.42
	Instrument Funding Charge Credit	499 kWh X	-0.00774	-3.86
	Instrument Funding Charge Debit	499 kWh X	0.00774	3.86
	Franchise cost	\$47.25 X	.58832%	0.28
	State tax			1.65
	Municipal tax			2.33
	Total current charges			\$51.51

Other Charges

Charges from previous bill	\$163.23
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Payment Power Ins. Premium - Joint	\$9.72
Late payment charge - electric	\$6.38
Total other charges	\$198.77
Total amount due	\$250.28

April's Energy@Home newsletter offers some ways you and your family can celebrate Earth Month and help the environment in your community. April also means warmer weather. If you're spending more time outdoors, this month's issue has tips on how you and your family can make this spring and summer - safer.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

011661

00380 8100 60003 1617



**C016

JOHN HOLDMAN
137 E 159TH PL
SOUTH HOLLAND, IL 60473

Account Number

Payment Receipt Stamp

0038081006

Payment Amount

Please pay this
amount by 06/10/2003 **\$107.25**



ComEd
B111 Payment Center
Chicago IL 60668-0001

00000052420000005151

003808100600001072531610107257

Return this portion with your check made payable to ComEd. Please write your account number on your check.

When paying in person, please bring the entire bill.

Page 1

Name JOHN HOLDMAN
Service Location 137 E 159TH PL, SOUTH HOLLAND
Phone Number 708-333-5828
Account Number 0038081006
Issue Date 05/19/2003

00380 8100 60003 1617

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
/	05/19	999682602	General Service	Tot kWh	1291 ACT	1803 ACT	512	1	512

Current Period	Res Gen Service - Single	Service from 04/17/2003 to 05/19/2003 - 32 Days
	Customer charge	\$7.58
	Energy charge 400 kWh X	\$0.08275 33.10
	Energy charge 112 kWh X	\$0.06208 6.95
	Decommissioning adjustment 512 kWh X	0.00085 0.44
	Instrument Funding Charge Credit 512 kWh X	-0.00774 -3.96
	Instrument Funding Charge Debit 512 kWh X	0.00774 3.96
	Franchise cost \$48.07 X	.58832% 0.28
	State tax	1.69
	Municipal tax	2.38
	Total current charges	\$52.42

Other Charges

Thank you for your payment of	\$196.26	
Charges from previous bill		\$51.51
Late payment charge - electric		\$3.32
Total other charges		\$54.83
Total amount due		\$107.25

For the past three summers we've worked hard to keep our commitment to you-to provide you with reliable electric service. And we're making the same commitment to you again this year. For more information on the ways we're working to keep your lights on, read May's Energy@Home newsletter included with your electric bill.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.

ComEd.
An Exelon Company

www.exeloncorp.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TDD)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

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Page 1

When paying in person, please bring the entire bill.

Name JOHN HOLDMAN

Service Location 137 E 159TH PL, SOUTH HOLLAND

Phone Number 708-333-5828

Account Number 0038081006

Issue Date 07/22/2003

00380 8100 60003 2250



*Pa-8/7/03
ex#1099*

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
	07/22	999682602	General Service	Tot kWh	2260 ACT	3357 ACT	1097	1	1097

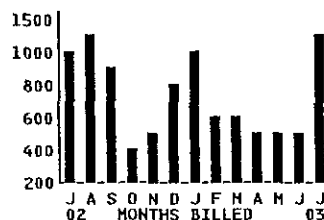
Current Period	Res Gen Service - Single				Service from 06/20/2003 to 07/22/2003 - 32 Days			
	Customer charge						\$7.58	
	Energy charge			1,097 kWh X	\$.08275		90.78	
	Decommissioning adjustment			1,097 kWh X	0.00085		0.93	
	Instrument Funding Charge Credit			1,097 kWh X	-0.00523		-5.74	
	Instrument Funding Charge Debit			1,097 kWh X	0.00523		5.74	
	Franchise cost			\$99.29 X	.58832%		0.58	
	State tax						3.62	
	Municipal tax						6.39	
	Total current charges							\$109.88

Other Charges

Charges from previous bill	\$153.63
Late payment charge - electric	\$7.31
Total other charges	\$160.94
Total amount due	\$270.82

Your Usage Profile

13-Month Usage (Total kWh)



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	34.2	73
Last Month	0.0	14.2	61
Last Year	0.0	34.4	79

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